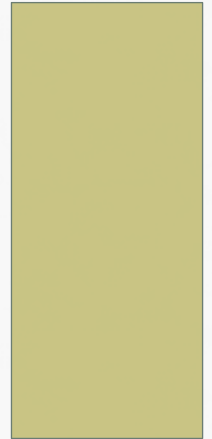


# A SMARTER RURAL BC?

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# A SMARTER RURAL BC?

- Policy calls for collaborative shared service arrangements
  - Ambiguous definition
  - Support for transition / coordination is limited
  - No shared services assessment teams or managers to provide advice / guidance

# BUILDING SMART CAPACITY I

- New service models not easy to pursue in rural regions:
  - Lack of potential partners
  - Burnout from multi-board engagement
  - Limited training / orientation
  - Co-location / management committees rarely in place
  - Challenge to manage scale / scope

# BUILDING SMART CAPACITY II

## **Governance**

- Protocols in place to foster coordination
- Information management systems to share info / use limited resources wisely
- Use sub-committees to test cooperation
- Start with small contracts

## **Human Resources**

- Joint training, shared staff

## **Equipment**

- Scale-up to purchase insurance, software programs, equipment, supplies, etc.

# FINANCIAL INFRASTRUCTURE I

- Limited flexibility doesn't recognize rural context
  - Administrative, heating / utility, travel costs
  - Don't understand low program numbers
  - Reporting processes still function in silos
- Not responsive to regional waves

# FINANCIAL INFRASTRUCTURE II

- Scaling-up to negotiate contracts / retain services
- Flexibility to shift resources across programs for specific ministries
- More flexibility emerging to support blended positions across multiple contracts
- But still reporting in silos – needs to be harmonized
- Need flexibility to negotiate contract changes to reflect changing expenses
  - Following industry closure, rapid growth, traumatic events

# SMART INFRASTRUCTURE I

- Problem of plenty / cheap infrastructure
  - No impetus for co-location
- During rapid growth, competition for space / costs
- Construction / operation costs
- Aging infrastructure
- Limited design for multi-functionality



# SMART INFRASTRUCTURE II

- Limited investment in social infrastructure
- Ownership of assets / leases
  - Example: Neighbourhood Learning Centres
  - Senior gov'ts retain ownership
  - Impedes long-term capacity / resilience

